

**Do you know who is  
calling?**

**Phone scams are operating  
in this area.**

**Advice for dealing with any  
phone calls you receive.**



**HERTFORDSHIRE  
CONSTABULARY**

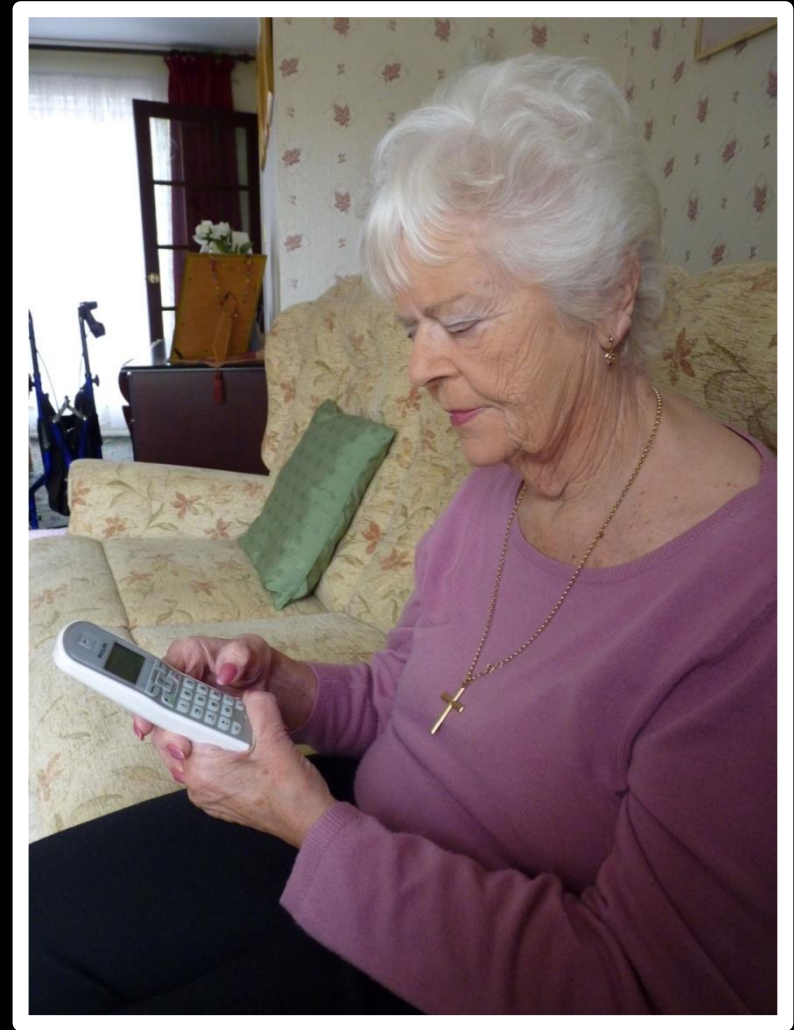
Whenever the  
phone rings...

**Challenge the caller**

Are you expecting the call?

Do you know who is calling?

**ALWAYS** suspect anyone  
you don't know, regardless of  
who they claim to be.



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# Answer **NO** personal questions

**NEVER** part with any of your personal information.

Remember, the police  
and bank would

**NEVER** ask for such  
details as your PIN or  
account numbers.

They would also

**NEVER** ask you to  
withdraw money.



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In a phone call, if you feel  
uncomfortable or suspicious...

**Leave the conversation**

If you are not happy talking to  
someone or feel suspicious about  
what they are saying you should  
end the call by hanging up.



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After the call, if you think it  
was suspicious

Let us know  
Dial 101



REMEMBER the caller may not hang up meaning you will be reconnected to them. So please **only call when you hear the dialling tone.**

Alternatively, use a mobile phone or ask a neighbour or relative if you can use their phone.



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So, when you are next called on the  
phone remember:

**C**HALLENGE the caller

**A**NSWER **NO** personal questions

**L**EAVE the conversation

**L**ET us know – Dial 101



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**The elderly are being targeted so please remember to **share this information** with your relatives and neighbours.**



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