

## Hertfordshire County Council Services for Young People

### Stakeholder consultation about future service priorities

If you can access the internet, please complete this survey online here:



➤ [Stakeholder consultation survey](#)

Hertfordshire County Council Services for Young People (HCC SfYP) is looking at ways to develop the services that we provide to young people. This comes in response to the evolving priorities within Hertfordshire County Council Children's Services, including the need to support the school inclusion agenda.

HCC SfYP is required to make savings from 2024, while upholding the local authority's statutory responsibility and leadership role to provide, so far as reasonably practicable:

- Sufficient educational leisure-time activities for young people which are for the improvement of their wellbeing and sufficient facilities for such activities
- Opportunities for young people to have a say in the services provided for them
- Suitable education and training provision for all young people aged 16-19 and for those aged 20-25 with an education, health and care plan (EHCP)
- Opportunities that encourage, enable and assist young people to participate in education or training, tracking young people's participation
- Tracking to determine the identities of young people aged 16 and 17 failing to participate in education and training, so that support can be sourced.

HCC SfYP already targets its services for vulnerable young people and those living in specific locations. This includes young people in care, care leavers, SEND young people, LGBT+ young people, young people supervised by the Youth Justice Service, young people with education, health and care plans, young people with a social worker.

Visit our website [www.servicesforyoungpeople.org](http://www.servicesforyoungpeople.org) or scan the QR code below to learn about HCC SfYP and how we are committed to helping young people succeed. Discover our young people's centres (youth centres) and the youth work projects and programmes we have on offer. Find out about the information, advice and support available, our traded services, team contact details, and other support we provide for young people in Hertfordshire.



**1. Please give us some information about yourself.**

**Please select most applicable:**

- Parent or carer
- Professional working with young people
- County, district, town or parish officer
- County, district, town or parish elected member
- Other (please specify)

**Job title** (if applicable):

**Organisation** (if applicable)

- School/college/education support centre (ESC)
- County, district or town council
- Police or community safety
- NHS or Public Health
- Housing provider
- Charity/voluntary sector organisation
- Other (please specify below)

**Which district are you based in?**

- Broxbourne (including Cheshunt, Hoddesdon, Waltham Cross)
- Dacorum (including Hemel Hempstead, Berkhamsted, Tring)
- East Herts (including Bishop's Stortford, Buntingford, Hertford, Ware, Sawbridgeworth)
- Hertsmere (including Potters Bar, Borehamwood, Bushey)
- North Herts (including Hitchin, Letchworth, Royston, Baldock)
- St Albans (including Wheathampstead, London Colney, Harpenden)
- Stevenage
- Three Rivers (including Rickmansworth, Chorleywood, South Oxhey, Abbots Langley)
- Watford
- Welwyn Hatfield (including Welwyn Garden City, Hatfield)

It would be helpful if you could also provide us with your name and contact details, but this is not essential.

**Name:**

**Email address:**

Giving us your contact details indicates that you are happy for us to contact you regarding this survey. Your personal data will be held in accordance with the [HCC Data Protection Policy](#).

**2. Do you think it's important for young people, particularly those who may be vulnerable, to be offered opportunities to participate in local youth work projects, programmes and activities outside of school?**

Please select your answer:

- Yes
- No

**If yes, why and what should they be?**

**3. From this list, which young people do you consider to be the most in need of support from HCC SfYP?**

Please tick as many as you like.

- Young people in care and care leavers (care experienced young people)
- Young people with learning difficulties and/or disabilities (SEND)
- Young people known to a Social Worker, for example, with a Child in Need (CiN) or Child Protection (CP) plan
- Young people who are not in education, employment or training (NEET) or at risk of becoming NEET
- Young carers
- Young parents
- Young people supervised by the Youth Justice Service
- Young people who are LGBT+
- Young people not attending school
- Young people at risk of engagement in crime or dangerous risk-taking behaviours

Most HCC SfYP costs are attributed to staffing, however, as part of budget savings, we need to look at reducing the number of young people's centres (youth centres).

**4. From the list below, which young people's centres (YPCs) are you aware of?**

Please tick as many as you like:

- Bennetts End YPC (Hemel Hempstead)
- Bishop's Stortford YPC (Northgate End)
- Borehamwood YPC (Shenley Road)
- Bowes Lyon YPC (Stevenage)
- Buntingford YPC (Baldock Road)
- Catherine Street YPC (St Albans)
- Cheshunt YPC (Crossbrook Street)
- Harpenden YPC (above the library)
- Hatfield YPC (Breaks Manor Youth and Community Centre)
- Hemel Hempstead YPC (XC Centre)
- Hitchin YPC (Nightingale House)
- Letchworth YPC (Old Town Hall)
- Pioneer YPC (St Albans)
- Potters Bar YPC (Elm Court Youth and Community Centre)
- Rickmansworth YPC (Northway)
- Royston YPC (King James Academy)
- South Oxhey YPC (Gosforth Lane)
- Waltham Cross YPC (Stanhope Road)
- Ware YPC (Marsh Lane)
- Watford YPC (Lower High Street)
- Welwyn Garden City YPC (Oaklands College)
- West Hyde YPC (Old Uxbridge Road)

**5. Would young people be at a disadvantage if this/these centre(s) closed?**

Please select your answer:

- Yes
- No

<b>If yes, which one(s) and what would be the disadvantages?</b>

All HCC SfYP projects build young people's resilience, confidence and self-esteem.

**6. Of the youth work projects and programme themes below, which ones would be most important to keep?**

Please tick as many as you like.

- For young people at risk of engagement in violence/gangs/crime/anti-social behaviour and/or dangerous risk-taking behaviour
- Young people at risk of sexual exploitation or in need of a better understanding of appropriate, healthy and safe relationships
- Independent living skills for young people with learning difficulties and/or learning disabilities (SEND)
- Emotional wellbeing and mental health projects
- Independent living skills for young people in care and care leavers (care experienced young people)
- Volunteering, social action opportunities and involving young people in local decision-making and planning of services for young people, including district youth councils
- Sexual health and relationships information
- Understanding the risks of smoking, substance and alcohol misuse
- Support for young people who are NEET to re-engage in education, training or work
- Support for young LGBT+ people

**7. In which ways do you think HCC SfYP could best support schools to minimise school exclusions, help get young people back to school and support young people whilst they are not in full time education?**

Please tick as many as you like:

- Working with young people who have a place at school/ESC but are not engaging
- Working with young people attending school but on a reduced timetable
- Working with young people educated otherwise (home educated, school off roll and receiving Education Support for Medical Absence (ESMA))
- Working with young people who have social/emotional/mental health needs
- Providing opportunities for young people to undertake accredited learning, for example, Duke of Edinburgh's Awards, AQA, City & Guilds etc
- Working with young people identified by schools/ESCs where there are concerns about their behaviour and the safety of others
- Working with schools for the early identification of young people at risk of becoming NEET with focus on those at risk of exclusion
- Complementing existing work to encourage young people with SEND to fully engage/re-engage with school
- Other (please specify)

**8. Which HCC SfYP services do you consider to be the most effective and important, including for vulnerable young people?**

Please tick as many as you like.

- Supporting young people who have social/emotional/mental health needs
- Identifying and supporting young people through street-based/detached/outreach work
- Supporting young people in care and care leavers (care experienced young people)
- Supporting schools with young people excluded or at risk of exclusion
- Targeted school holiday provision
- Supporting young people with social action and volunteering opportunities

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- Supporting young people into education, employment and training, including with work experience placements
- Supporting young parents
- Supporting young people with learning difficulties and/or disabilities (SEND)
- Supporting young people who are LGBT+
- Supporting young people who are at risk of involvement in crime, engaging in dangerous risk-taking behaviour and/or supervised by the Youth Justice Service
- Supporting young people who need help with resilience, confidence and self esteem
- Supporting the voluntary sector to provide quality and safe services for children and young people
- Other (please specify)

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**9. Do you think HCC SfYP could make savings by collaborating with other organisations and/or pooling resources?**

Please select your answer:

- Yes
- No

<b>If yes, how?</b>

**10. If you are aware of our traded services, which are most important?**

Details of our traded services can be found on our website in the 'Buy our services' section.

Please tick as many as you like.

- Work-related learning and work experience
- Achieving the Gatsby Benchmarks of Good Careers Guidance
- Careers education group work
- Careers curriculum and information support

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- Personal careers guidance for students
  - Preparation for Ofsted
  - INSET support for school or college staff and governors
  - Preventative youth work – personal and social development programmes
  - Employer mentoring
  - Pre-NEET programmes
  - Learning outside the classroom at Hudnall Park
  - Tailored support for young people with learning difficulties and/or disabilities (SEND), including careers guidance, bespoke work experience and supported employment
- Other (please specify)

**11. If you buy our services and we have to increase charges to sustain delivery, would you feel an increase would be fair and appropriate?**

Please select your answer:

- Yes
- No

**12. Which sections of our website are the most useful?**

Please tick as many as you like.

- About Services for Young People
- Make a referral
- Support for young people
- Jobs and careers information for young people
- Register for help with jobs and apprenticeships
- Hudnall Park
- Buy our services
- News